

# TOWN OF SURF CITY

P. O. BOX 2475 214 N. NEW RIVER DRIVE SURF CITY, NC 28445

Telephone: (910) 328-4131 Fax: (910) 328-4132

ww.townofsurfcity.com

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

### THE TOWN OF SURF CITY HAD LEVELS OF TOTAL TRIHALOMETHANES ABOVE DRINKING WATER STANDARDS

*Our water system recently violated a drinking water standard. Although this is not an emergency, as our customer, you have the right to know what happened, what you should do and what we are doing to correct the situation.*

**THIS IS NOT FOR ONWASA CUSTOMERS AND ONLY APPLIES TO CUSTOMERS IN PENDER COUNTY SERVED BY THE TOWN OF SURF CITY**

We routinely monitor for the presence of drinking water contaminants. Monitoring results for water collected during the time period ending September 30, 2014 show that our system exceeds the standards, or maximum contaminant level (MCL), for TOTAL TRIHALOMETHANES. The standard for TOTAL TRIHALOMETHANES is 0.080 mg/L. The running annual average for TOTAL TRIHALOMETHANES over the same referenced period was 0.095 mg/L. Since this testing we have changed out treatment process and corrected this issue and results are less than 0.080 mg/L standard.

**What Should I do? THERE IS NOTHING YOU NEED TO DO AT THIS TIME.** You do not need to boil your water or take other corrective actions. However if you have specific health concerns, consult your doctor.

**What does this mean?** This is not an emergency and there is no immediate risk. If it had been you would have been notified immediately. **However, some people who drink water containing trihalomethane over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of cancer.**

**What Happened? What is being done? When will the problem be corrected?** As we described in a previous letter to you, the Trihalomethanes are formed as a byproduct of the chlorine disinfection process that protect the system and our customers from pathogens in the drinking water that could cause more immediate health risks. We worked hard to reduce these levels using a variety of techniques and after close coordination with our engineering firm and State officials we have changed the method of disinfection from chlorine based to ammonia based systems. The disinfection process was changed in November and is now successfully in operation and has corrected this problem. The water in the system today is within the drinking water standards and is no longer in violation.

**Please share this information with all the people who drink this water, especially those that may not receive this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or by distributing copies to them.**

**For more information, please contact:**

<b>Responsible Person</b> Dean Wise	<b>System Name</b> Town of Surf City	<b>System Address (Street)</b> 214 N. New River Drive
<b>Phone Number</b> 910-328-4131	<b>System Number</b> NC0471015	<b>System Address (City, State, Zip)</b> Surf City, NC, 28445

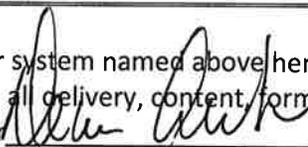
**Violation Awareness Date: December 27, 2014**

**Date Notice Distributed: January 20, 2015**

**Method of Distribution: Media Mail and Town Website**

#### Public Notification Certification:

The public water system named above hereby affirms that the public has been provided to its consumer in accordance with all delivery, content, format and deadline requirements specified in 15A NCAC 18C .1523.

Owner/Operator   
(Signature)

Dean Wise  
(Print Name)

January 22, 2015  
(Date)