



Town of Surf City

Cross-Connection Consolidation Program

Purpose

As a means to comply with increasing regulations enforced on the citizens of the Town of Surf City (Town) and to protect the Town's public water supply, Surf City Public Works has instituted the Cross-Connection Consolidation Program. Affected individuals will be notified and educated on the program.

The Town adopted the Cross-Connection Ordinance (Section 18-91) required by North Carolina Division of Natural Resources (NCDENR), all existing and future irrigation meters are required to have Backflow Prevention Assembly (BPA's) and be inspected yearly.

Effective July 1, 2015 a \$10.00 (ten dollar) monthly Backflow Prevention Program Fee will be added to all existing and future irrigation accounts. This fee will fund the installation of equipment and annual inspections regarding the new regulations for BPA's. This policy is to ensure the Town maintains compliance with NCDENR mandates, as well as provide a better system of protection against contamination of the Town's public water system.

Any irrigation meters without an approved BPA installed are required to have one installed. Installation will be administered to existing irrigation customers by a contractor selected by the Town. Inspections of BPA's will also be completed by a contractor selected by the Town. If a BPA fails the yearly inspection, the BPA is required to be repaired within thirty (30) days of failure notification. Notifications will be mailed to the property owners. Repairs to BPA's will be made by the homeowner.

Contractor Selection

The Town will hire Certified Backflow Prevention Assembly Technician and a Licensed Plumber in the state of North Carolina. The contractor must present proof of liability insurance when bid is submitted. When selecting the winning bid, the Town will consider price of individual BPA inspection and total price of installation of a BPA on a three-quarter (3/4") inch meter. The contractor will also be responsible for applying for permits and paying all of the associated cost thereof. The contractor will reserve the right to bill the town monthly or at the end of the inspection cycle as set up by contract. The Town reserves the right to select the type, brand, and location of BPA.

Citizen's Rights and Responsibility

After initial inspections from the Town of Surf City Building Inspector and Certified Backflow Prevention Assembly Technician, the approved BPA installed on the homeowners' residence will become the homeowners' property. The Town's role is to act as a broker and ensure compliance with State and Local Regulations. The homeowner will be responsible for ensuring the BPA is protected from the elements through use of a thermal cover (hotbox). The homeowner is also responsible for reporting any visible malfunction of the BPA within a reasonable amount of time. The homeowner is responsible for the cost of any normal maintenance or repair of the device. In addition, if homeowner acts with malice or negligence in regards to the BPA, they may be subject to punitive fines set forth in the Cross-Connection Ordinance. The Town will contact the homeowner prior to installation of BPA and inquire upon their preference of location for this device. The Town will attempt to honor the homeowner's wishes if existing plumbing allows.

Towns Rights and Responsibilities

The Town of Surf City is responsible for hiring a Certified Backflow Prevention Assembly Technician. If contracted technician is found negligent in his duties, the Town may terminate contract without notice. If technician is found falsifying records the Town may collect punitive fines as set forth by section 4-c of the Cross-Connection Consolidation ordinance.

The Town reserves the right to terminate water service for non-payment. The Town reserves the right to have unlimited access to the BPA for purposes of routine inspection. The Town takes no responsibility for changes in water usage or pressure as a result of installing a BPA. The Town assumes the responsibility for all administrative duties associated with this program. If the program is found to not serve the greater welfare of the general public, the Town has the right to terminate or revise this program at any time.